

## **QATAR UNIVERSITY** **TERMS & CONDITIONS**

**MAINTENANCE:** The rates include service, maintenance, fully comprehensive insurance and a replacement car will be given should it be needed in case of maintenance or accident. The replacement will be equivalent to the rented vehicle whenever possible. The new vehicles will be serviced first at 1000 km and thereafter every 8000 kms. But if the user at any point feels that there is a problem with the car, he should immediately notify us & not wait for the service to be due. The next service due kilometer will be mentioned on the windscreen of the vehicle for your reference.

Checking the battery acid level (if applicable), coolant in the radiator, oil level in the engine and the tire pressure between the regular 8000 km will be the responsibility of the user. Tire punctures and tire damaged as a result of the puncture or otherwise, will have to be repaired / replaced by the user. Any damages due to negligence will be charged to the user. However, the tires and wiper blades worn out by normal wear & tear will be replaced by us without any additional cost. The replacement vehicle will be provided only after submitting a valid police report (Repair order & Insurance claim report).

**INSURANCE:** All our vehicles are comprehensively insured with Personal accident benefit for the drivers and the passengers as per the seating capacity of the vehicles.

In the event of an accident or any damage caused on the vehicle, it is the user's responsibility to obtain a valid police report suitable for insurance claim. The lessee will be liable to pay a first liability/ deductible of Qrs.1000.00 or Qr. 2500.00 if the user/ driver of the vehicle age below 22 in the following instances:

a) Where it is determined by the police and mentioned in the police report that the fault that caused the accident is the user of our vehicle.

b) In the event of hit and run or damages caused where the third party is not involved or cannot be traced.

If the police report is not suitable for insurance claim, all police, insurance and repair charge will have to be borne by the respective company.

In the event of breakdown due to negligence like driving through water, dunes bashing, beach driving, etc. where the insurance claim get rejected, total cost for repairing the vehicle will be the responsibility of Lessee.

**TRAFFIC FINES:** It will be the sole responsibility of the **Renter / User** to monitor and settle all traffic fines directly on time, irrespective of any delay in intimation of the fine by the traffic authorities. Any details / clarifications for the traffic offense should be directed to the traffic authorities. Traffic violations with **POINTS** will have to be settled directly by the user.

A service charge of 10% on traffic fine value will be levied to process each traffic fine if paid by UCR. The **Renter / User** can settle the fine directly with the traffic authorities without any additional charges.

**COST ESCALATION:** All new taxes, levies, VAT, Road Permits or increase in existing taxes, levies, road permit, fuel cost by Government or any other Competent Authority after the date of submission of this quotation/ contract, will be charged to the LESSEE as and when they become payable.

Any fee referred to in this agreement is exclusive of VAT or any other similar tax which might be chargeable in connection with that fee. If any VAT or other similar tax is so chargeable, it shall be paid by the LESSEE at the same time as it pays the relevant fee on receipt of a valid VAT invoice (or equivalent).

**PREMATURE TERMINATION:** 6 months & 10 Months: No termination option. In the event of early termination, rates will be recalculated based on monthly rates from the agreement start date and the difference should be settled.

**PAYMENT:** Payment monthly in advance by credit card/Debit card or Cash.

### **REQUIREMENTS OF HIRE:**

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- Valid Qatari Driving License and ID copy (front & back)
- Local address, Email ID and contact number in Qatar
- Credit card details (Front Page) from which we will **charge/block** Qrs. 3000/- towards security deposit.
- **Security deposit (block) will be renewed every 30 days**
- **Security deposit (charge) will be returned back after 14 days of vehicle being off hired.**
- Signed credit card imprint during the delivery of car. (If payment is through credit card)

We shall greatly appreciate your positive response.

**On behalf of the entire UCR team we would like to wish you a successful academic year ahead.**