

INFORMATION TECHNOLOGY SERVICES



Cisco Jabber

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Configuration of Cisco Jabber on Smart phones

Network and Telecommunication section

Information Technology Services

Version: 3



INFORMATION TECHNOLOGY SERVICES

1. Send request to ITS helpdesk with phone details (Android / IOS) to configure backend IP Telephony infrastructure



from <u>Play Store</u> / <u>App Store</u>

- Download Cisco Jabber
 Install the application
- 4. Open the application and you will be able to see the below
 - 5. The first page is the End User License Agreement, which you have to **ACCEPT.**

Cisco Jabber Version 12.8.0.301920 IMPORTANT NOTICE – PLEASE READ EMERGENCY CALLS 911 NOTICE USE OF THE JABBER SOFTPHONE DURING

Ose OF THE JABBER SUF IPHONE DURING AN EMERGENCY IS AT YOUR OWN RISK. The softphone technology may not provide sufficient voice quality or location data for 911 emergency calls. Calls may be misdirected to the wrong emergency response center or the emergency response center may make errors when determining your location.

Use of this client with a service will be governed by the terms and conditions of your service provider.

https://www.cisco.com/web/siteassets/legal

AGREE TO THE LICENSE TERMS, HAVE READ

ACCEPT

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End user license agreement https://www.cisco.com/en/US/docs/general /warranty/English/EU1KEN_.html

Terms of service

Privacy Notice

/privacy.html

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- 6. After the user accepts the End User Agreements, information/features screens follows
- 7. Scroll left to browse through the three pages.





8. The fourth screen will have an option to Get started. Click on GET STARTED.

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9. Immediately after clicking on Get Started the application prompts for permissions as below: It's up to the User's discretion to Deny/Allow the above request but the third request to Allow Cisco Jabber to make and manage phone calls should be Allowed



10. After the previous prompts, the application prompts for the username. Enter your QU username as USERID@qu.edu.qa and click on **CONTINUE**



11. On the next page enter your password and click on **SIGN IN**

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15. The Application is now ready to make/manage phone calls. Click on DONE start using Cisco Jabber

